

## Volunteer Role Description

### Informal/Family Learning Assistant

#### **Description of Activity:**

To assist the Education Outreach Officer in developing and delivering the informal learning offer at Lincoln Cathedral, supporting the development of family trails, holiday activities, discovery backpacks and working within the remit of the Cathedral as an engaging place for families.

Representing the Cathedral and the Church of England to the public.

#### **Location:**

Lincoln Cathedral

#### **Supervision and Support:**

Day to day supervision - Education Outreach Officer

Cathedral staff contact - Volunteer & HR Officer

#### **Benefits of the Role:**

Helping to showcase the Cathedral and inspiring families to better enjoy, understand and identify with their heritage.

A variety of training opportunities including Safeguarding, customer service, disability awareness and education training.

The opportunity to volunteer in an iconic historic learning environment, sharing and gaining knowledge of Lincoln Cathedral and the local area.

Becoming part of the future of Lincoln Cathedral and Lincoln Cathedral Connected, alongside the wider organisation of volunteers, staff and clergy.

#### **Key Tasks:**

- Assisting the Education Outreach Officer with the development of informal/family activities for weekends and school holidays.
- Ensure the wellbeing of visitors as well as the needs of the Cathedral as an active place of worship.
- Helping to create and maintain an engaging environment that inspires, excites and enthuses visiting families.
- Supporting the Education Outreach Officer as required.

**Personal qualities and requirements:**

You will need excellent communication skills and must be friendly and welcoming.

Experience of children and family learning in a heritage setting is desirable.

A desire to learn about the Cathedral and its educational learning programme.

**An Enhanced Disclosure and Barring Service Check is required for this role.**

**Support and training required (if any):**

Full Induction and training are provided.

Undertake Basic Safeguarding Awareness Training, including refresher training as required.

Undertake other training courses as required and appropriate

**Availability:**

To be agreed with the Education Outreach Officer