

Lincoln Cathedral Christmas Market – FAQs

Can I buy tickets on the day?

Due to high demand, we strongly recommend booking in advance as most sessions may sell out. Limited tickets may be available at the box office on the Parvis if not sold out.

I can't find my tickets!

Email events@lincolncathedral.com at least 48 hours in advance and we'll resend them. On the day, our staff will be happy to help at the Box Office

How long is my ticket valid for?

Tickets are valid for one timed session only; re-entry is not permitted into the Cathedral. If you'd like to attend another session or day, you'll need to buy additional tickets. Entry is restricted to your booked session.

Do I have to arrive for the start of my timed session?

Tickets are valid for one entry at any time during your booked session. Re-entry is not permitted. We recommend you leave enough time to look around everything before the end of the session.

Will I have to queue?

We ask for your patience as queues may occur. Please have your tickets ready to scan on arrival. If you are unable to stand for long periods, speak to a member of staff who will be happy to help. For the safety and security of all visitors, security checks including Bag Searches will be in operation, on entry to this event.

Is parking available, and can I use the Park & Ride?

Lincoln Cathedral parking is facilitated via car parks located across the city, with several close to the Cathedral. For more information visit:

[Car parks – City of Lincoln Council](#)

The Walk & Ride 'Steep Hill Shuttle' bus is the easy way to get around Lincoln and the quickest way up the hill, with 13 stops across the city. For more information visit:

[Walk & Ride](#)

The Park and Ride service operates six days a week from Monday to Saturday. Parking is at Waitrose (Searby Road, Lincoln, LN2 4DS) and the bus leaves from the bus stop adjacent to KFC opposite the Waitrose Car Park. Parking at Waitrose is Free from 7am to 7pm for cars and motorcycles only and the Adult daily return fare is £3.50. The charge is payable on the bus. Accompanied children will travel free with both full paying and

concessionary adult passengers. Concessionary bus pass holders will be able to use the service, for free, after 9:30am every day. Children that are unaccompanied will be charged £2.00 return.

The service uses a combination of dedicated vehicles alongside existing local bus services to provide a bus up to every 15 minutes, although services at peak times early and late in the day may vary.

[Park and Ride | Lincoln BIG](#)

How near is the Train/Bus Station?

The Lincoln Transport Hub is a 20-minute walk from the Cathedral.

Will the Christmas Market be busy?

We expect the Christmas Market to be one of the busiest events of the year, and the Cathedral may become quite crowded, particularly at peak times.

To help everyone enjoy their visit, we recommend leaving buggies at home where possible.

Visitors who use wheelchairs or mobility aids are, of course, very welcome, although please be aware that some areas will be busier than usual.

How accessible is the Cathedral for wheelchair users?

The Cathedral has step-free and ramp access throughout. Please note that some floor surfaces are uneven. Accessible toilets are available in the Cloisters and an adult changing facility is available in the Visitor Centre.

Will there be toilet facilities?

Toilet facilities are located in the Cloisters and Visitor Centre.

Can I bring my dog to the events?

Due to visitor numbers, only assistance dogs will be allowed inside the Cathedral during the market.

Is there anywhere to leave bags or shopping?

For security reasons, please keep all bags, buggies, shopping and other belongings with you at all times. All bags may be subject to random searches.

Will food and drink be available to buy?

Refreshments are available on the Dean's Green and in the Chapter House. The Cathedral Café will also be open during the market. Please do not bring food or drink into the Cathedral.

Uphill Lincoln is a few minutes' walk from the Cathedral, where you will find several cafes and restaurants.

Will the Cathedral be open for visits and tours?

Your Christmas Market ticket includes access to the Cathedral, but some areas may be restricted, and it will be much busier than usual. For a fuller experience of the Cathedral's history and architecture, we recommend visiting at another time.

We will be offering Christmas Market Roof Tours. These will be 45-60mins tours up into the West-End section of the Cathedral Roof. A general level of fitness is required to climb the steep staircase and Flat shoes must be worn.